FAQ

I have specific access needs – can you accommodate them?

Yes, of course. Please reach out to us to let us know what additional support you require, and we will work with you to make sure you are comfortable throughout your time on the program.

Please do note, though, that the Program is virtual and takes place entirely online, including video interviews. If you have any questions regarding accessibility, please do let us know.

Please email rebecca.gillott@cengage.com

I am familiar with other Gale databases (such as Gale In Context or Gale Literature), but not with Gale Primary Sources or Gale Digital Scholar Lab. Can I still apply?

Unfortunately, the Program is only open to users of Gale Primary Sources archives or Gale Digital Scholar Lab.

I am only familiar with one Gale Primary Sources archive. Can I still apply?

Yes!

I am only familiar with Gale Digital Scholar Lab. Can I still apply?

Yes!

I don’t know if I use Gale Primary Sources or Gale Digital Scholar Lab.

The full range of Gale Primary Sources can be viewed [here](#). You can also ask your librarian for information on what resources are available to you.

I do not currently have access to Gale products, but I have used them in the past (e.g. at another institution). Is this a problem?

No, we will provide you with access to the products you need as part of the program.

I would like access to particular Gale products. Can I get access as part of the program?

Access to relevant products will be provided to program members if necessary, so that they can work with us on development tasks. However, please remember that we’re looking for individuals interested in working with us on developing new features and learning more about our development process. If you’re only interested in the program to access specific products for your own research, then the program is not right fit for you. We’d suggest instead reaching out to your library to find out what products you already have access to, or we can put you in touch with your institution’s Gale Sales Representative to learn more.
I have previously been part of Gale’s Digital Humanities User Engagement Program. Can I reapply?

We will not be accepting members that have been a part of the User Engagement Program in the previous year. If you have been part of the program prior to this, you are welcome to reapply.

Are there any technical requirements that I need to meet?

Candidates should have access to a laptop with a reliable internet connection, as the program is managed entirely online. Video calls for the program will use Microsoft Teams in most instances, so access to Microsoft Teams is required. If you have any concerns about this, please feel free to contact us ahead of applying to discuss.

Do I need to fill out every question in the application?

Yes. We have tried to be thoughtful and deliberate when putting together our application process, to ensure that we’re able to select brilliant candidates that reflect Gale’s values and will be able to fulfil the needs of the program. All of the questions we ask are designed to help us understand how well you would fit, as part of this year’s cohort.

While answering all the questions is not required to submit your application, leaving sections blank will mean we will have less information to look at when considering your application which will limit your chances of being successful.

I have more questions. Who should I contact?

Please email rebecca.gillott@cengage.com with any queries you might have. We’d love to hear from you!